Manor Royal News

THE OFFICIAL NEWSLETTER OF THE MANOR ROYAL BUSINESS DISTRICT

Issue 19



Manor Royal BID Our journey so far



Produced and made possible by the Manor Royal BID

Chairman's Message



of all our events, the Annual General Meeting is perhaps the most formal. It lasts for just one hour on one evening at the end of an otherwise fairly ordinary, but busy working day.

It would be easy to dismiss our AGM and ignore its significance. That would be to miss the point. It provides an opportunity to elect from our number

those of us we want to help run the Manor Royal BID, whose responsibility it is to ensure that the Business Plan we voted for is faithfully delivered and things are done in the right way.

The BID has a duty of responsibility and our AGM is the epitome of this duty. Everything the BID does is recorded, reported and made publicly available for all to see. Anyone may read the Annual Report and Accounts online which honestly and faithfully records how the BID Levy is spent on projects and activities designed and delivered to move us ever closer to our goal of improving the trading and working environment.

The AGM also provides an opportunity to reflect on our successes and, yes, sometimes to share some short-comings. We all have them. But what is most satisfying is to commit for the

record the progress we continue to make, to share and to recognise it.

Do take the chance to read the Annual Report and take in the content of this issue of Manor Royal News which, in many respects, is the full report of the Manor Royal BID since we started in June 2013, focusing the centre pages on our projects.

We've achieved much, there is still a lot to do but I hope you are happy with the progress being made and perhaps next year, attendance will increase more, if you can to spend just one hour, on one evening at the end of another ordinary working day, to attend our AGM. After all, it's your BID - be part of it.

Yours

Trevor WilliamsChairman, MRBD Limited

In My Opinion



There are lots of privileges that come with being the Leader of West Sussex County Council and one of the very best is the sheer variety of people it allows me to meet in any given week.

I was delighted to be invited up to Manor Royal in September to join the official celebrations marking the Gateway Three and Sign Wayfaring projects. For me, these projects truly represent what can be achieved by great partnership working and it was inspiring to see the difference they are making to this very important business community, and to learn more about the exciting future plans that are in the pipeline.

I believe we have a good and strong economy in West Sussex, but there is a very important role that we need to play as a county council to make it even better and even stronger. So it is important for us to engage with businesses to ensure we understand, and where possible, respond to their needs.

That is why we have worked closely with Manor Royal over the years, initially on its first BID and that work continues now throughout the process for the second BID.

It's been really good to see what has been achieved and delivered over that time and those successes are a credit to the dedicated people who have worked so very hard on behalf of all the businesses at Manor Royal to improve this area.

Manor Royal is very important to our county and provides a range of employment by well-respected and global companies. It's also home to a lot of SMEs, which are just as important to the strength of our economy and must also be supported to thrive.

So West Sussex County Council remains committed to working with businesses like those in Manor Royal - and across Crawley and the wider county.

What's been achieved at Manor Royal through the Gateway Three and Sign Wayfaring project is just one really successful example of what can be achieved when different organisations work together.

Thank you for inviting me to be a part of the celebrations. I recognise the crucial part Manor Royal BID plays to the economy of Crawley and West Sussex and look forward to our partnership working continuing to deliver even more improvements in the future.

Louise Goldsmith

Leader West Sussex County Council

High-Tech Security Cameras Installed

A project to enhance security around our business district has been completed thanks to a collaboration between the Manor Royal BID, Sussex Police and West Sussex County Council. A combination of CCTV and ANPR (Automatic Number Plate Recognition) cameras have been positioned at strategic locations to give enhanced coverage and security across Manor Royal.

The project was initiated last year by the BID in response to feedback that security was a priority for businesses. While Manor Royal does not suffer from high levels of reported crime compared to other areas, the lack of area-wide security measures has been a concern.

Monitored 24/7, these cameras make our area a 'harder target' for criminal activity and complement Manor Royal Business Watch. The data collected can be used by intelligence teams enabling the police to target known offenders. Their vehicles can be monitored in real time and police resources can be intelligently deployed to make an intervention if needed.

Where a crime is reported, the investigation teams may also use the data collected to identify any suspect through the use of advanced analytical products.

The Manor Royal BID and Sussex Police have a strong partnership approach to crime prevention and reduction and both parties are serious in their intent to work together to prevent and detect crime.

Sussex Police & Crime Commissioner Katy Bourne said: "This is about using the latest technology to not only detect and deter crime but ensure police resources are used intelligently. Sussex Police is leading the way in the use of new technology and this partnership approach will act as a template not only for other areas across our county but also for policing business districts up and down the country. I commend partners on their innovative approach to tackling crime."



Steve Sawyer with Katy Bourne, Sussex Police & Crime Commissioner and Giles York, Chief Constable, Sussex Police

Are you part of the FREE Manor Royal Business Watch Scheme? To find out more, email info@cgbw.org.uk.

AGM Held



The BID company, MRBD Limited, held its latest AGM on Thursday 29 September at the Premier Inn in Fleming Way. This was the third AGM of the BID Company that came into being on June 2013 following a vote from businesses that led to its formation.

Trevor Williams and Keith Pordum were formally reappointed whilst Tony Maynard of CGG was elected to the Board of Directors on a show of hands.

The Manor Royal BID is now past its half-way point of its first five year term and many of its projects are being delivered. The work of the BID is informed by an agreed business plan that companies based on Manor Royal have voted for, and the AGM is an important event where the progress against the plan is discussed and accounted for.

Chairman Trevor Williams said:

"The outlook for the Manor Royal BID remains positive. We have significant support from the local business community which is now seeing the benefits of our team's work to improve the trading environment of the premier mixed-use business district in West Sussex. Good progress has been made on a number of initiatives and we continue to leverage investment from third party sources. There is still much to do, but I am confident that with the continued support from our partners, we will achieve the goals as set out in our business plan."

Information Pack Launched

With so many new developments taking place around Manor Royal, we wanted to produce an information folder to welcome new people to our business district. Featuring plenty of information about the local area, the folder also includes key facts about Manor Royal, local services and contacts, plus information directly about the BID - of course!

As well as being extremely useful for new arrivals, we hope the information pack will also have big benefits for agents too. Visit the BID website to see the online version.

Want to find out more? Download the latest Manor Royal BID Annual Report from the BID website.

Our speakers include:



Trevor Williams,Site Director of Thales UK and Manor Royal BID Chairman



Steve Sawyer, Executive Director, Manor Royal BID



Dr Julie Grail,Managing Director, The BIDs Business



Nick Smales,Director of Economy, Planning and
Place for West Sussex County Council



Stewart Wingate,Chief Executive Officer, Gatwick Airport

Manor Royal Matters Conference

Tickets are fast running out for this year's 'Manor Royal Matters' business conference, designed exclusively for senior representatives from Manor Royal companies, landlords, developers and BID partners.

Taking place at the Sandman Signature London Gatwick Hotel, this half day event features experts discussing topics related to all the big issues including the economy, airport expansion and the future of the BID!

Speakers include Stewart Wingate, CEO, Gatwick Airport, newly appointed Nick Smales, Director of Economy, Planning and Place for West Sussex County Council and Dr Julie Grail, Managing Director of The BIDs Business. Jonathan Sharrock, CEO of Coast to Capital LEP will lead a discussion on BREXIT and the local economy.

Trevor Williams and Steve Sawyer will be revealing the findings of the BID's mid-term survey and leading discussions about what businesses are saying should be the future priorities of BID 2.

Meet potential customers, suppliers, friends and colleagues - Manor Royal Matters is designed to maximize your time networking and meeting the people who are important to you.

Better still - it's free to attend!

Break-out Sessions:

BID Matters: The future of the Manor Royal BID, led by Steve Sawyer, Executive Director

Economic Matters: Expert panel discussion on BREXIT and the opportunities and threats to the wider and local economy, led by Jonathan Sharrock, Chief Executive, Coast to Capital LEP

Transport and Infrastructure Matters: A discussion of the outcomes from the recent Travel and Transport Study, what solutions are being proposed and the implications and improvements being suggested for Manor Royal with an opportunity to comment and influence, led by Jeremy Taylor, Manor Royal BID Board Member

Book your place without delay via the BID website.

Tickets on a firstcome-first-served basis exclusively for Manor Royal based companies.

Why Attend?

Meet experts & influencers

There will be opportunities to network with like-minded attendees and interact with our expert speakers.

Get informed

Leave the conference with the latest information on the BIG issues affecting business today

Have your say

Be involved with the Manor Royal BID and get your voice heard on the issues that matter to you!

Introduction

At the heart of the BID is a Business Plan. The Business Plan is a promise. A promise to make a difference in ways that matter and in ways decided by those businesses of Manor Royal who, in 2013, voted in the postal ballot that led to the creation of the Manor Royal BID.

The following pages describe the highlights from the first three and a

bit years of the BID. They describe how the BID has become a focal point for delivering new services, improving the infrastructure, bringing businesses together, building a cohesive community with a singular focus, lobbying for change and establishing strong partnership working with local authorities and the police that has made a tangible difference to Manor Royal Business District.

Hot off the Press:

Have you noticed the new signage and directions around the business district? The BID team listened to businesses when they said that there was a need to improve the quality of signage across our business district. Hot off the press - The project has just been announced as being a contender for a national awards scheme!

Landmark Sculpture Unveiled

ocal employers and public officials gathered last month to mark the completion of works to transform one of Manor Royal Business District's main entrances, including the creation of an impressive landmark sculpture commissioned by the BID.

The improvements began earlier this year at the roundabout site, which is on London Road at the junction with Betts Way and Fleming Way near to Astral Towers. The project was led by the Manor Royal BID team, after consulting with local employers, who were given a big say on the new artwork.

The new and original sculpture was designed by Allen Scott Landscape Architecture and has the dual purpose of being both a way-marker and an artistic tribute to Manor Royal's business and industrial traditions. If you hadn't noticed, it depicts a supersized "M" synonymous with the Manor

"Whether people are driving past or see the location from their office window, we hope the new landmark will enhance their view and remind them of our rich heritage here at Manor Royal Business District. This is an excellent example of how collaboration between the private and public sectors can improve the aesthetic appearance of a location." Trevor Williams, Chairman of Manor Royal BID and Site Director of Thales UK.

Royal brand and stands 9 metres high by 20 metres wide!

The design is inspired by engineering and manufacturing in its construction and use of materials while reflecting aspects of nature, created by different sized perforations on the cladding to imprint images of trees. In keeping with Crawter's Brook, the sculpture is made from a galvanised steel frame of geometric design and clad in corten steel panels.

The BID team collaborated with West Sussex County Council and Crawley Borough Council as part of ongoing efforts to upgrade our local environment, ensuring it remains one of the South East's premier mixed-use business locations.







To date, the Manor Royal BID has delivered a varied range of services, projects, events and improvements. It's impossible to capture them all, but here are some selected highlights which tell the story so far...

1. In the beginning

In April 2013 businesses voted to create the BID based on the Manor Royal BID Business Plan, which set out how the BID Levy would be used to improve the area and led by the businesses themselves.

April 2013

2. BID starts



July-Sept 2014

April - June 2014

November 2014

10. Broadband and awards

11. Improved infrastructure Fleming Way pedestrian crossing opens. First

Manor Royal Showcase takes place where

area-wide signage and wayfinding strategy

delegates vote on the big issues. The

First fibre broadband cabinets go-live. Manor Royal wins South East in Bloom BID category.



9. Using influence

£600,000 grant secured for CCTV and facilities. Manor Royal BID responds to runway proposals and writes to Government concerning Permitted Development Rights.

8. Football &

First HR Forum takes place. Amarii win Manor Royal football tournament.



June 2013

October - December 2014

12. People's Park opens

Crawter's Brook People's Park is officially opened by HRH The Duke of Gloucester.



13. CCTV & no

CCTV infrastructure is is re-vamped, Gatwick is advertised, new bus launched and over 300 second Know Your Nei

Janurary 2016

November - December 2015

20. On the box

BID Director interviewed for South East Politics Show

is completed.



19. Manor Royal Matters

First Manor Royal Matters conference takes place. Gatwick Rd Parade parking restriction comes into force. Additional winter maintenance service launched. Signage manufacturers appointed.

18. National B

Crawter's Brook People's Park wins national British BIDs Proud Project award.



Janurary - March 2016

May 2016

June - August 2016

21. Audits and signs

Major business survey launched. Audits of Grey (hard) and Green (soft) infrastructure launched. Manor Royal Showcase takes place. Work begins on Gateway 3 and signage installation.

22. Signage project completed



23. Better infrastructure

Best ever Know Your Neighbour event takes place. Gatwick Rd footbridge comes down. Green Lane subway upgrade is completed. Gatwick Rd North is resurfaced. New Hawth partnership. Gateway 3 works begin. Gateway 1 designs worked up and Manor Royal Pocket Park plans submitted for approval.

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Nov/Dec 2013

December 2013

3. First BID event

Virgin Atlantic hosts the first Manor Royal BID event at which the partners and benefits programme is launched and key announcements on the first projects are made including security, broadband and the Crawter's Brook People's Park.

4. Better roads

Road repairs are fast-tracked by at least two years due to BID lobbying and close working with West Sussex County



5. Broadband & security measures

Contracts are signed and work packages agreed to introduce fibre broadband infrastructure to everywhere in Manor Royal and to work with Sussex Police to improve security, including introducing security cameras.

April-June 2014

March 2014

Feburary 2014

forums



7. Know Your Neighbour

Over 100 businesses attend the first postballot Know Your Neighbour event where the Manor Royal Projects Pack is unveiled setting out designs for creating new facilities, signage, entranceways improvements and other smaller scale interventions.

Council.

6. Park work begins

Work begins on Crawter's Brook People's Park



anurary - March 2015

April - June 2015

April - June 2015

ew website

installed. Website Road Traffic Order iness directory is people attend the ghbour event.

14. Subway upgrade

Woolborough Lane subway upgrade completed.



15. Funds, fun & parking

Funding for Gateway 3 and signage project secured. Manor Royal Comedy Night / Crawley STEMfest launch takes place. Gatwick Road Parade parking restriction is recommended.

November 2015

September - October 2015

September 2015

ID recognition



17. Awards & training

Crawter's Brook People's Park receives South East in Bloom award. Bespoke Manor Royal Training programme is launched. Planning permission granted for Gateway 3 and signage projects.

16. Faster broadband



Faster broadband project completed.

September 2016

24. Gateway 3 structure

Practical completion of works at Betts Way, plus

security cameras go-live.



25. The future

For the BID this will be informed by the business survey and the results of the travel and two infrastructure audits. Big strategic decisions - like Gatwick - will have a bearing. Ultimately the future beyond April 2018 depends on whether businesses want the BID to carry on and vote for it.

To find out more, visit the Manor Royal BID website or contact the BID office.

Keep on Moving

"Need more parking" "Improve cycling lanes" "Better traffic flow in rush hour" "Park and ride"

ust some of the comments provoked by the recent BID Survey.

With the support of Crawley Borough Council, West Sussex County Council and Gatwick Airport Limited, the Manor Royal BID has commissioned leading independent transport consultants Steer Davies Gleave and engagement specialists The Means to explore what can be done.

"Manor Royal's location and connectivity are big factors in driving its success" says Steve Sawyer, Manor Royal BID Executive Director. "However, as previously vacant sites are developed, more businesses are moving to the area, resulting in an inevitable increase in people and cars! By thinking creatively about this and looking at best practice from elsewhere, we can ensure Manor Royal continues to thrive and keeps moving!"

Work is underway with a final report expected by the end of the vear. Discover more at www.manorroyal.org/transport

Manor Royal businesses are entitled to free access to the easit travel initiative providing discounts on public transport and there is now dedicated travel planning guidance for Manor Royal available at www.manorroyal.org/travel

Grey & Green Audits Latest

ur recent BID Survey revealed that, while most people felt things had improved in the last year, there remained some noticeable concerns about the look and feel of Manor Royal. Of those issues ranked among the most important, the condition of the roads, pavements and the overall quality of the street scene all placed in the top six.

The BID continues to work closely with both Crawley Borough Council and West Sussex County Council on these issues with some results already being seen such as recent road resurfacing. However, given the strength of feeling, there is still much to do.

In response, we have commissioned two area-wide audits. A 'Green Audit' and

a 'Grey Audit' are being carried out by Allen Scott Landscape Architects and civil engineers, the Waterman Group, respectively.

The intention is to use these independent assessments to identify where attention is needed and inform more detailed discussions with the local authorities responsible for this work. We look forward to sharing the results in the near future, including at the Manor Royal Matters event.

In the meantime keep us posted on your thoughts and report issues you find via the "Tell Us" facility at www.crawley. gov.uk and the www.love.westsussex. gov.uk site. And don't forget you are also entitled to sign up to Manor Royal Business Watch - for free!

Subway Scrubs Up Well





e're pleased to announce that renovations to the Green Lane Subway, which leads from Northgate to Crompton Way, have been completed. The subway, which connects Manor Royal with the town centre and neighbouring residential area, is used by many pedestrians and cyclists. We wanted to create a brighter and more inspiring entranceway for local residents and employees alike.

The process began back in May when the BID commissioned professional artists from Ginger Moo Ltd to work directly with businesses at a creative workshop. In June, the subway received



a deep clean from Community Clean and subsequently, themed murals were created along the walls, taking inspirational from nearby businesses and themes of sustainability and nature.

lane Iones, Financial Director at Eezehaul said: "The workshop showed how seriously all of the businesses involved are taking their environmental responsibilities. We have been looking forward to the outcome of this and other pipeline projects from the Manor Royal BID which offer continual improvement of our area."

Pocket Park Update



Responding to the call for better facilities and more places for people to sit and relax, Manor Royal BID has submitted plans and received planning permission from Crawley Borough Council to create a new pocket park called "The Terrace". The site is at the end of Manor Royal road at the junction with London Road on currently unused land, outside B&CE, the People's Pension provider.

Following the success of Crawter's Brook, the BID has commissioned the designs and attracted funding from B&CE and s106 (contributed by Crawley Borough Council) to supplement a

contribution from the BID Levy. The designs consist of new footpaths, seating areas, tables, a raised lawn area and sculptural artwork plus an outdoor table tennis table!

We hope that this new facility will follow the success of the award-winning regeneration of Crawter's Brook, by engendering a greater sense of wellbeing among those working nearby.

The planning application number is CR20160661FUL and the plans can be viewed on the Crawley Borough Council planning pages. Work is expected to start towards the end of the year or early 2017.

Re-energise Manor Royal

Does the offer of a secure, competitively priced low-carbon energy supply generated on-site from a mix of renewable and other sustainable sources sound like a good idea to you?

We think it does and the sustainability of your business and the place you do business is becoming increasingly important for winning work, attracting investment, and staff and keeping ahead of the competition. Plus while energy prices are low now, they are not predicted to stay that way.

Re-Energise Manor Royal is a new project that brings together 'Your Energy Sussex' (the energy partnership led by West Sussex County Council) and Crawley Borough Council along with local businesses to look at how we can make our business district a greener and more sustainable location.

The project benefits from £500,000 of external funding and has the scope to look at all options for energy storage and generation. If sustainable energy supply and generation is something you are interested in this is a great opportunity to get involved. For more details visit www.manorroyal.org/energy

Bridging the gap



By the time you read this the footbridge over Gatwick Road should be back.

The footbridge, which is used by about 250 people per day and spans six lanes of traffic across one of the areas busiest routes, was damaged almost

18 months ago making it unsafe. For the past few weeks the bridge has been off site being renovated.

We've been working with West Sussex County Council and their contractors to ensure the updated bridge is better than what left and fits into wider plans for improving the look of this area (referred to as Gateway 1).

The repaired bridge includes a new sign on the front, removal of unnecessary old sign clutter, colour highlights on the deck and steps and some messages underneath for the eagle-eyed!

This forms the first stage of a multi-phase plan for improving this entranceway to Manor Royal. Later phases, which will require planning application, will include improvements to the approach and the roundabout.

Going Wild in the Country!

This summer has seen a flurry of volunteering activity at the Crawter's Book People's Park with a number of Manor Royal companies doing their bit for the environment!

Volunteers have rolled up their sleeves to get involved and offer practical help with projects such as planting trees, rubbish collection, cutting back the undergrowth and wildlife conservation projects.

As well as gaining new skills and making new friends, our volunteers have been working hard to make Manor Royal a haven for local wildlife.

Here's a snapshot of what they've been up to:

"Crawter's Brook is an oasis for wildlife and has significant bio-diversity value. The site is a precious source of food and shelter for creatures great and small and we much appreciate the support of the BID and local companies."

Kevin Lerwill,

People and Wildlife Officer, Gatwick Greenspace Partnership (Sussex Wildlife Trust) A wildlife report in June observed the following species present at Crawter's Brook:

Redwings, Wood Pigeons, Robins, Blackbirds, Wren, Pied Wagtail, Herring Gulls, Song Thrush, Blue Tits, Great Tits, Collared Doves, Chaffinch, Sparrows, Little Egret and Red Fox



















Our thanks go to all those who have been involved including:

- Amey Ltd
- Avios Group Ltd
- B&CE Pensions
- Gatwick School Year 8 pupils
- Kier Construction











Motorline Nissan Dealer is Electrifying



Manor Royal based Motorline Nissan has supplied three electric Nissan vehicle

has supplied three electric Nissan vehicles to a pioneering 'meet and greet' parking company operating out of Gatwick Airport. Tudor Rose Airport Parking has taken delivery of a 30kWh Nissan LEAF and a five-seat e-NV200 to become the first airport-approved parking operator to introduce a 100% electric fleet.

The vehicles, (also stickered by Fast Signs Crawley), are used to ferry the company's

drivers between the airport terminals and its secure parking facility. Each vehicle will make between 150 and 200 journeys a day, covering an average of 150 miles. Tudor Rose expects to make significant savings of around £19,000 over three years per vehicle on fuel and maintenance costs, but decided to go all electric for environmental reasons.

Therese Wynn-Davies, Innovation Specialist at Motorline Nissan, said: "This has been a great opportunity to bring three businesses together, saving each other money, doing our bit for the environment and keeping it local."

Discover more at www.electricvehiclecafe.com

£6,753 Raised



ITW Construction Products of Fleming Way, has raised enough money to fund construction skill training courses for at least three military service veterans. More than £6,753 was raised by the firm for Building Heroes, an inspirational charity dedicated to helping veterans by providing training and support into employment in the building trades.

The fundraiser event enabled the team to meet the Building Heroes Ambassadors and veterans in person, as they joined forces with ITW employees, taking part in games to raise money for a great cause. ITWCP's suppliers generously contributed to the success of the event by way of donations and prizes, including a cricket bat signed by Andrew Flintoff!

Discover more at www.itw-industry.com

Resurfacing Relief

West Sussex County Council has completed the much needed resurfacing of the northern section of Gatwick Road between the roundabouts with Fleming Way and James Watt Way. Balfour Beatty, who carried out the work on behalf of West Sussex County Council removed the road surface layer and replaced it with new materials. Overall, more than £300,000 was spent to improve the surfaces.



News in Brief

New offices are now available at Churchill Court,

which has undergone a comprehensive renovation and now offers a fantastic working environment. CC3 is 28,000 sq ft over two floors, fully air conditioned with all new services with 100 on-site car spaces. Contact the on-site marketing representative on 01293 226156. Discover more at www.churchillcourtcrawley.com

Niton Training has rebranded and launched a new website to promote its training courses for those who specialise in personal safety. Courses include conflict management, first aid, health and safety, and trainer training. The long established Manor Royal company also offers bespoke courses for security personnel and those involved in physical intervention work. Find out more at www.nitontraining.co.uk

Zenith Survey Crawley Branch in Priestley Way is celebrating having passed a recent quality audit of its ISO 9001: 2008 Management System. This accreditation reinforces the firm's commitment to delivering a high standard of customer service across its operations which supply Survey and Safety Equipment throughout the UK for sale or hire. Find out more at www.zenithsurvey.co.uk

Planning Permission Needed for Housing on Manor Royal

Crawley Borough Council has confirmed the two Article 4 Directions at Manor Royal, which came into force on 29th July 2016. With these Directions now in force, the permitted development rights that had allowed offices (B1a) and storage & distribution (B8) use to change to residential use

(C3) are now removed. This means that planning permission will now be required for any such change of use offering far greater protection from the inappropriate incursion of housing on Manor Royal and sending a clear message about promoting Manor Royal as a business destination and employment centre.

DATES FOR YOUR DIARY...

Discounted Theatre Tickets

If you are a culture vulture, there's no excuse to miss the latest arts and theatre

Hawth. The Manor Royal BID has arranged a brand new BID benefit through a partnership with The Hawth meaning that all those working on Manor Royal

Business District



may now benefit from exclusive discounts on theatre tickets, conference and meeting rooms, cinema hire and refreshments.

Latest Ticket Offer:

Peter Pan

Don't miss this year's fun-filled pantomime, starring Emma Barton (Honey in EastEnders), Shaun Williamson (EastEnders and Extras) and children's favourites Richard David-Caine and Joseph Elliot (CBeebies' Swashbuckle).

This promises to be the Hawth's biggest and most spectacular pantomime ever, with a show packed with bags of audience participation and spectacular special effects.

With tickets flying out the window, be sure to get them quick, the croc is ticking!

Sign up for the Manor Royal ebulletin to discover more deals.

Special offer for Manor Royal employees and business: £24.75 for 11 December performances taking place at 2pm and 5.30pm. (Normally up to £28.75.) See Manor Royal website for full terms and conditions. Call the box office on 01293 553 636.

Manor Royal Matters Conference:

9 November 2016 @ 9.30am - 2pm **Sandman Signature Hotel**

Join us for this year's Manor Royal BID business conference, designed exclusively for Manor Royal companies, landlords, developers and BID partners. Debate the big issues affecting the business district discover what they mean to us and how we can influence outcomes.

Hear from policy makers and expert speakers involved in those national and local issues that may impact on our business

Discover how the Manor Royal BID is evolving, taking account of your feedback and ensuring it continues to meet the needs of the business district in the future.

Places are limited and running out fast. It is FREE to attend and includes a buffet lunch. Book online via the Manor Royal BID website, Events page.

New Subsidised Training Programme

Manor Royal BID has launched its latest suite of training programmes for employees of companies in Manor Royal Business District. The short courses are heavily subsidised, and delivered by Central Sussex College and cover a range of topics including health and safety, business development and digital and IT skills.

Since running the pilot training courses last year, over 150 delegates from 75 companies have benefited from the scheme.

The courses are beneficial for people

working across a range of sectors and roles and offer professional learning for those seeking a mandatory qualification or wanting to expand their existing knowledge. Andy Forbes, Executive Director of Business

Development at Central Sussex College, said: "We are pleased with the success of the Manor Royal BID training programme and look forward to expanding the offer further. The training is great value for money and feedback from employers so far has been overwhelmingly positive".

All courses, dates and venues are listed on the Manor Royal BID website, Events page.

Upcoming Courses

4 Nov - Emergency First Aid at Work

CIEH Level 2 Award in Fire Safety Principles

10 Nov - Marketing for Small Businesses

17 Nov - Presenting for Success

23 Nov - Introduction to Social Media for Business

29 Nov - Microsoft Excel 2007/2010

Developing 'Resilience' through Emotional Intelligence 8 Dec -

Be part of it!

KEEP IN TOUCH

Got something to share or promote? Email info@manorroyal.org

Discover more about the Manor Royal **Business Improvement District:** www.manorroyal.org



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